

From chatbot to personal assistant.

Analysis of the evolution of the chatbots.

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We are also going towards a more futuristic type of chatbot/personal assistant with chatbots that now can imitate almost perfectly human conversations and carry on tasks: Google is now developing an Al system that can engage a conversation with a real human being. The system is directed towards making appointments, and is made to be as natural as possible so that the person on the other side of the phone does not have to adapt to a machine. However, it is trained to carry on conversation in certain domains and cannot carry out a general conversation yet, 'Duplex can only carry out natural conversations. This shows that sooner than we think bots will be able to perfectly assist people. Bots are now also gaining even more features such as the robot Sofia with her humanoid body.